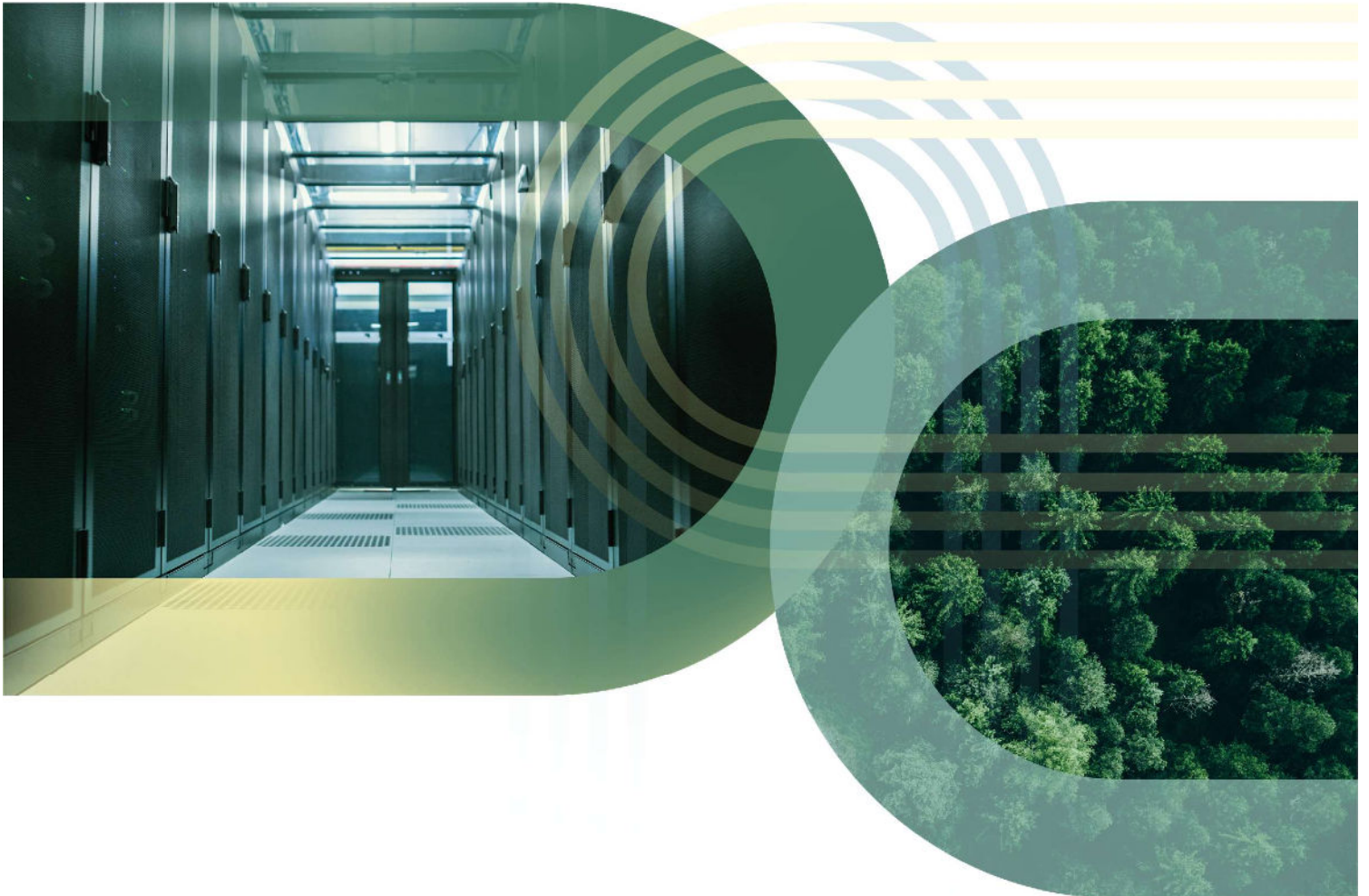


# Quality Policy Statement



1. INTRODUCTION .....1

2. PURPOSE & SCOPE .....1

3. POLICY STATEMENT .....2

4. ROLES AND RESPONSIBILITIES.....3

Version History

Version No.	Date (DD/MM/YYYY)	Change Description	Author
0.1	03/06/2025	Initial Draft	Rik de Vocht
1.0	06/06/2025	Approved	Rohit Advani Harro Beusker

1. INTRODUCTION

nLighten is dedicated to delivering high-quality data center and digital infrastructure services tailored to the evolving needs of our clients and the dynamic digital landscape. This policy embodies our commitment to international best practices, continual improvement, and compliance with industry standards, ensuring the quality of processes and services across our operations in Europe and the UK.

2. PURPOSE & SCOPE

**Purpose:** To establish a comprehensive framework for quality management, aligning with applicable statutory, regulatory, and customer-specific requirements, promoting continual improvement and customer satisfaction.

**Scope:** This Policy applies to all entities or sites within the nLighten Group (hereinafter "nLighten") where:

- nLighten has control.
- nLighten is the client to (sub)contractors.

It therefore concerns all employees, customers, partners and third parties of nLighten.

### 3. POLICY STATEMENT

At nLighten, our mission is to empower organisations with innovative, reliable, and secure digital infrastructure solutions that drive business growth and resilience. Our Quality Policy is central to our strategy and guides every aspect of our operations as we strive to be a trusted partner in the digital transformation journey.

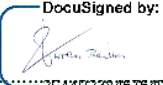
nLighten is dedicated to delivering high-quality data center and digital infrastructure services tailored to the evolving needs of our clients and the dynamic digital landscape. Our policy aligns with our strategic direction of sustainable growth, technological leadership, and customer-centricity. We are committed to ensuring that the services our customers receive meet or exceed their requirements.

We establish quality objectives at all levels of our organisation, ensuring they are aligned with this policy and our strategic goals. These objectives are regularly monitored and reviewed to drive performance, innovation, and operational excellence.

We are committed to meeting all applicable statutory, regulatory, and customer-specific requirements. Compliance is integral to our operations, ensuring the trust and satisfaction of our clients and stakeholders.

nLighten is devoted to the continual improvement of our Quality Management System. We foster a culture of learning and innovation, encouraging feedback and proactive problem-solving to enhance our processes, services, and customer experiences.

This Quality Policy is communicated, understood, and applied throughout nLighten and is available to all interested parties. It is reviewed regularly to ensure ongoing suitability and effectiveness in supporting our vision and objectives.

  
Signed: .....2F44E23846764BT...  
Harro Beusker  
Chief Executive Officer

Date: 12-06-2025

## 4. ROLES AND RESPONSIBILITIES

nLighten ensures that roles, responsibilities, and authorities related to the Quality Management System are assigned, effectively communicated, and fully understood across the organisation. Top management delegates responsibility and authority to:

- Ensure that the Quality Management System consistently meets the requirements of ISO 9001:2015;
- Confirm that all processes achieve their intended results and contribute to our strategic objectives;
- Report on the performance of the Quality Management System, including identifying opportunities for continual improvement, directly to top management;
- Promote a strong customer focus throughout nLighten, ensuring customer needs and expectations are at the forefront of our operations;
- Safeguard the integrity of the Quality Management System during any planned or implemented changes, maintaining compliance and effectiveness at all times.